

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Montgomery & Greaser,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2017-0173</u>
)	
Union Electric Company,)	
d/b/a Ameren Missouri)	
)	
Respondent.)	
)	
)	
CERTIFIED MAIL)	

**NOTICE OF SMALL FORMAL COMPLAINT
AND ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: December 13, 2016

Effective Date: December 13, 2016

On December 12, 2016, Malcolm Henry Montgomery, on behalf of Montgomery & Greaser (Complainant) filed the attached complaint with the Missouri Public Service Commission against Ameren Missouri (Respondent). Because this complaint involves less than \$3,000, it shall proceed under the Commission's small complaint procedure at 4 CSR 240-2.070(15). If any party believes that this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 4 CSR 240-2.070(15), Ameren shall have 30 days from the date of this notice to file a response to the complaint. Additionally, a copy of the answer or response shall also be served upon the Complainant at the address provided: Montgomery & Greaser, 118 Themis, Cape Girardeau, MO 63701.

In accordance with the Commission's procedural rules the Commission will direct the Staff of the Commission to investigate this complaint and file its report detailing its findings and recommendations. The Commission will also send a copy of its procedural rules, found at 4 CSR 240-2, to the Complainant and a copy of its mediation procedures to both parties.

THE COMMISSION ORDERS THAT:

1. Union Electric Company, d/b/a Ameren Missouri, shall file a response to this complaint no later than January 12, 2017.
2. The Staff of the Commission shall investigate and file a report detailing its findings and recommendations no later than February 1, 2017.
3. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to:

Attn: In-House Attorney Representative
Union Electric Company d/b/a Ameren Missouri
P.O. Box 66149, Mail Code 1310
1901 Choteau Avenue
St. Louis, MO 63166-6149
4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Nancy Dippell, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 13th day of December, 2016.